



Legacy Steps Privacy Policy

Effective Date: January 1, 2025

Our Commitment to Privacy

Legacy Steps®, operated under **Faith Over CP® (a 501(c)(3) nonprofit organization, EIN 92-0696877)**, is committed to protecting your privacy and honoring the trust you place in us. This Privacy Policy explains how we collect, use, and safeguard your personal information when you engage with our websites, products, and services.

We believe in transparency, accountability, and compliance with all applicable privacy laws and regulations.

Information We Collect

Information You Provide

When you interact with us, we may collect:

- Full name and contact details (email, phone number)
- Billing and payment information (processed securely through third-party providers)
- Shipping and delivery addresses
- Account preferences and settings
- Communications with customer service
- Newsletter and marketing sign-ups (with consent)

Information Collected Automatically

Our website may automatically collect:

- IP address and general location data
 - Browser type, device, and operating system
 - Website usage and interaction patterns
 - Time and duration of site visits
 - Referral sources
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How We Use Your Information

Core Operations

- Process and fulfill orders placed through the **Faith Over CP merchandise shop** (no sales tax applies, as purchases support our nonprofit mission)
- Provide customer support
- Manage user accounts
- Record and verify transactions

Service Improvement

- Enhance website functionality and user experience
- Develop and improve products and services
- Conduct market research and analytics

Communications

- Provide order confirmations and shipping updates
- Respond to customer inquiries
- Send newsletters, promotional content, and event updates (only with consent)
- Share important service or policy announcements

Protecting Your Information

Technical Security

- SSL encryption on all transactions
- Secure firewalls and monitoring systems
- Regular vulnerability testing and updates

Organizational Safeguards

- Staff training on privacy and data protection
 - Strict access controls for sensitive information
 - Routine security audits and incident response procedures
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Third-Party Service Providers

We work with trusted providers for:

- Website hosting and maintenance
- Secure payment processing
- Order fulfillment and shipping
- Analytics and marketing support

All third parties are contractually obligated to protect your information and may only use it for specified purposes.

Children's Privacy

- We do not knowingly collect personal data from children under 13.
 - If such data is discovered, we will delete it immediately.
 - Any child-related data requires verified parental/guardian consent.
 - We regularly review and strengthen safeguards for children's privacy.
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Your Privacy Rights

You have the right to:

- Access your personal data we hold
 - Request corrections of inaccuracies
 - Request a copy of your data
 - Request deletion of your data (when legally permissible)
 - Opt out of marketing communications at any time
 - Manage cookies and other preferences
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International Customers

Although we operate primarily in the U.S., we serve a global community. We:



- Use safeguards for cross-border data transfers
 - Follow GDPR and other international privacy standards
 - Ensure transparency in global data practices
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Data Retention

We retain your personal information only as long as necessary to:

- Fulfill the purposes described in this policy
 - Comply with legal and regulatory requirements
 - Resolve disputes or customer issues
 - Maintain appropriate nonprofit and business records
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Policy Updates

We may update this Privacy Policy to reflect:

- Legal or regulatory changes
- Service improvements
- Stronger data protection practices

Updates will always be posted here with a revised effective date.

Contact Us

For privacy questions or requests, you can reach us at:

Email: mike@faithovercp.org

Postal Mail:

Faith Over CP / Legacy Steps

295 Romans Rd

New Vienna, OH 45159

United States



Legal Compliance

This Privacy Policy complies with:

- Children's Online Privacy Protection Act (COPPA)
- California Consumer Privacy Act (CCPA)
- General Data Protection Regulation (GDPR)
- U.S. state and federal privacy regulations